

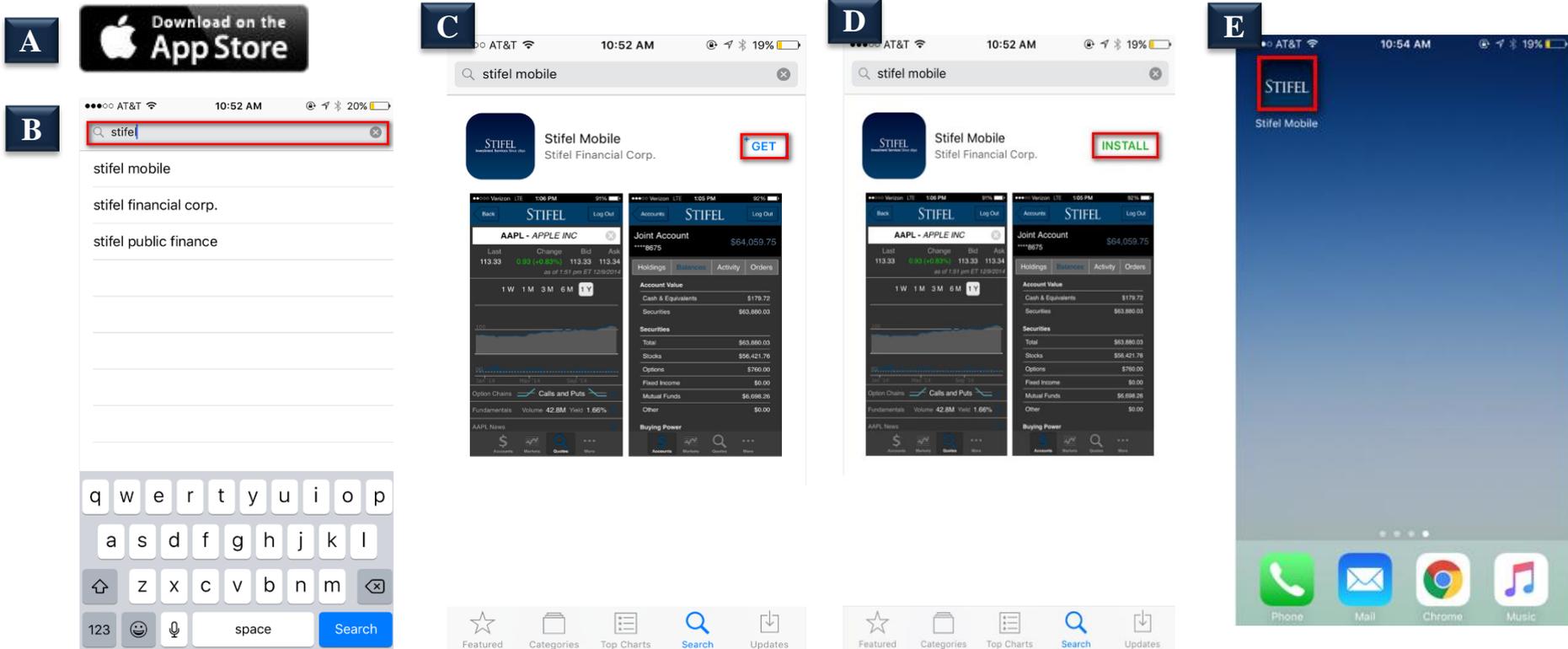
Getting Started With Stifel Mobile



Stifel Mobile

**Available for both iPhone® and
Android™ Devices**

**Minimum operating requirements:
iOS 8® and higher/Android™ 4 and higher**



A

To install Stifel Mobile on an iPhone®, navigate to and open the App Store.

B

Select the search feature at the bottom of the App Store, key in “Stifel,” and open Stifel Mobile from the choices listed below.

C

Select the **GET** button. The button will then read **INSTALL**.

D

Pressing the **INSTALL** button will install the Stifel Mobile App to your home screen.

E

Locate Stifel Mobile and launch the app.

A GET IT ON Google play

B stifel mobile app

C STIFEL Investment Services Since 1890

D Stifel Mobile needs access to

E STIFEL Investment Services Since 1890

A

To install Stifel Mobile on an Android™ device, navigate to and open the Google Play Store App.

B

Key in “Stifel,” and open the result that reads “Stifel Mobile.”

C

Select **INSTALL**.

D

When the App permissions window appears, select **ACCEPT**. Stifel Mobile will be installed to your home screen.

E

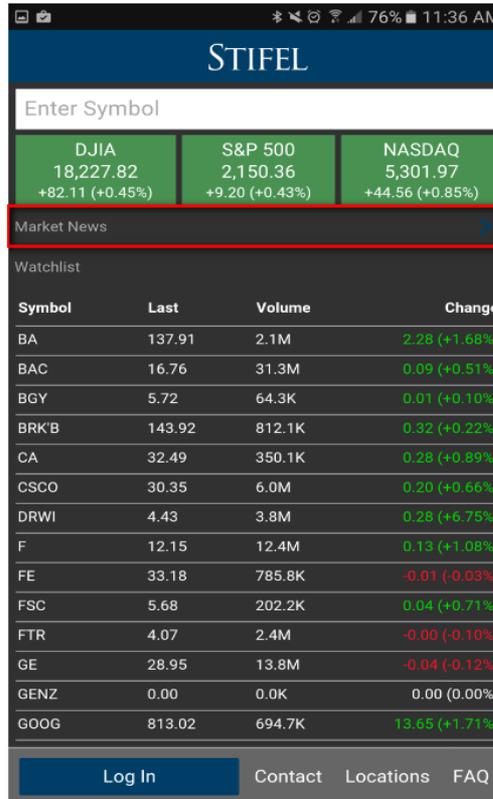
After the download is complete, select **OPEN** to launch Stifel Mobile.

A

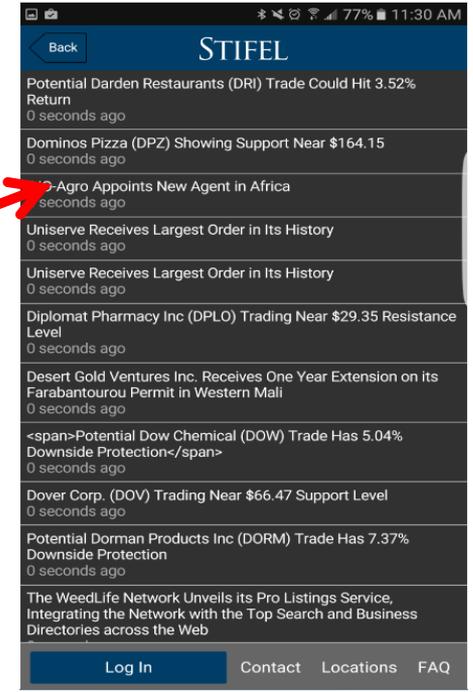


Stifel Mobile

Navigation controls for Stifel Mobile are located along the top and bottom of the screen



B



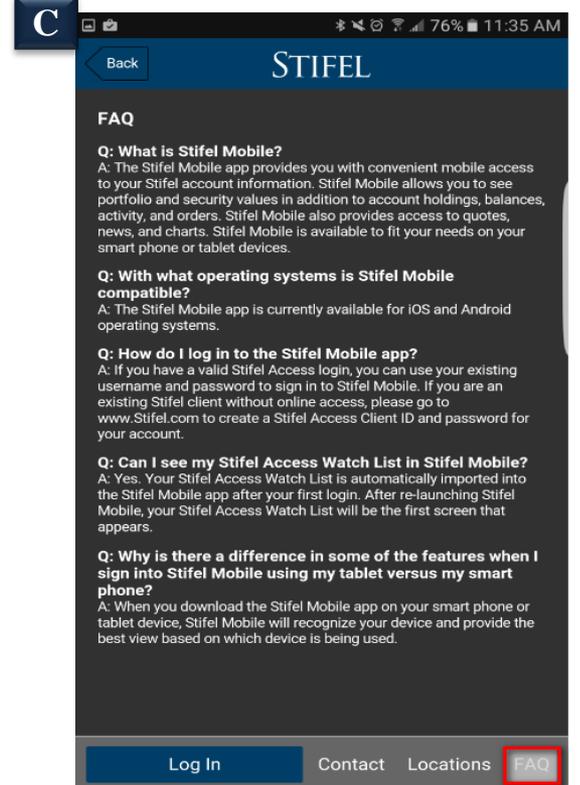
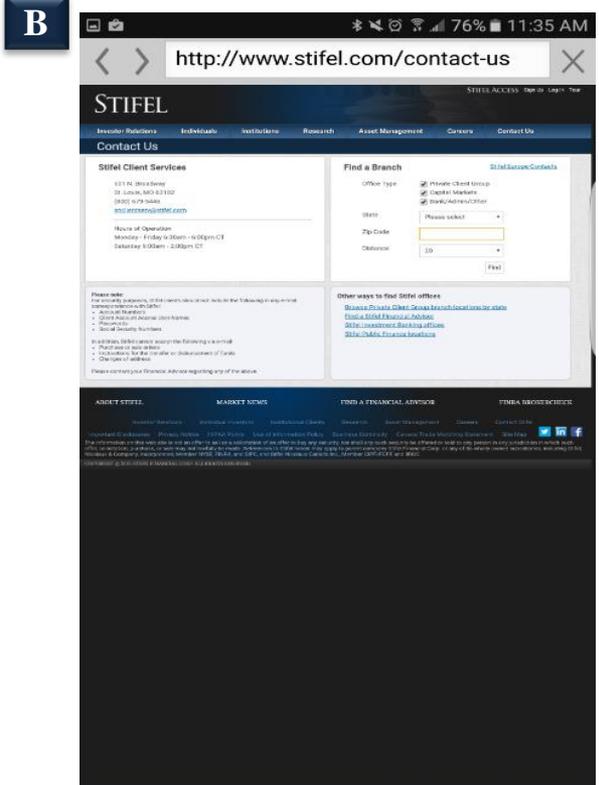
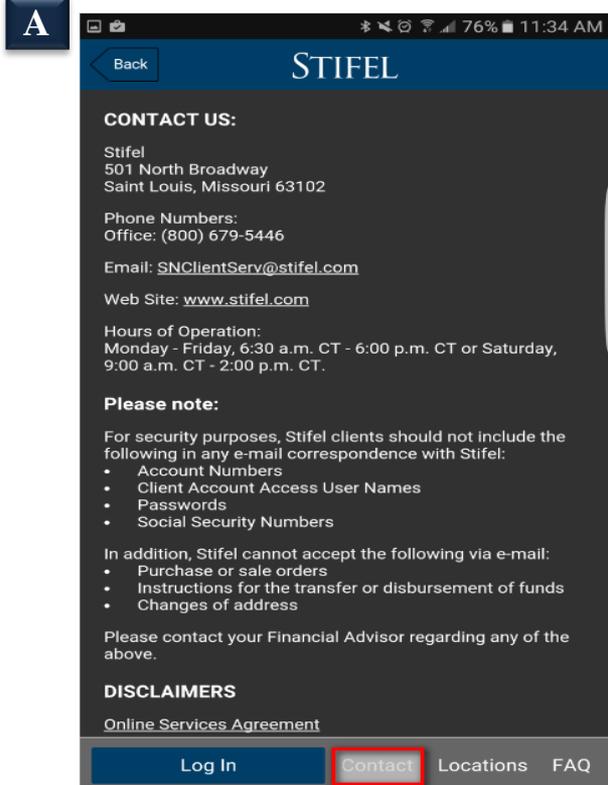
A

To open the app, click on the Stifel Mobile icon on your mobile device.

B

The landing page offers many options for the user prior to logging in. Users can retrieve a quote, view market data and news, as well as view their Watchlist. The user will see their personalized **Watchlist** on the Landing Page after their first login.

Market Prices are delayed by 15 minutes. Contact your Financial Advisor for current price quotes.



A

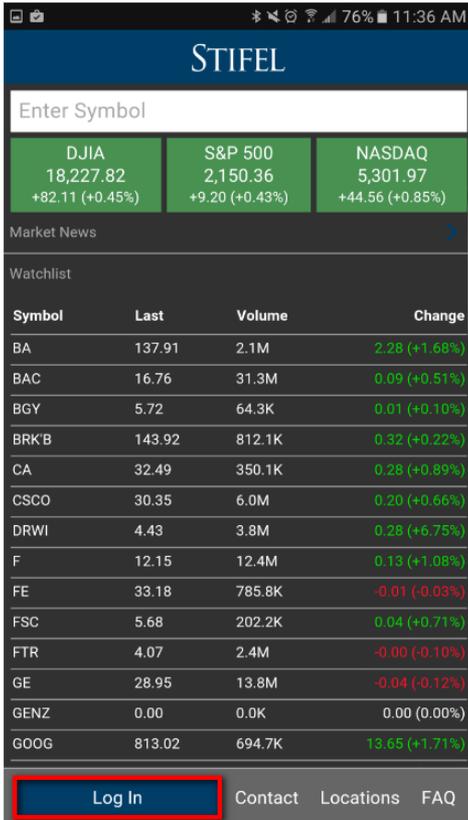
The **Contact** tab provides contact information for the Stifel Client Services Department.

B

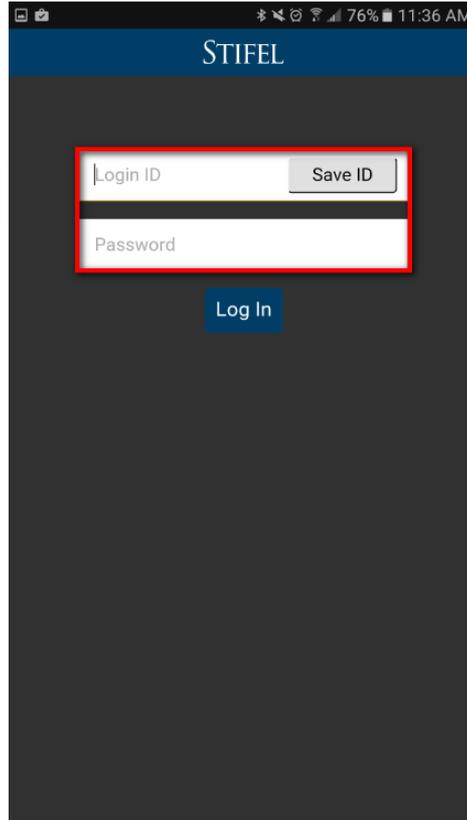
The **Locations** tab allows you to search for a Stifel location near you.

C

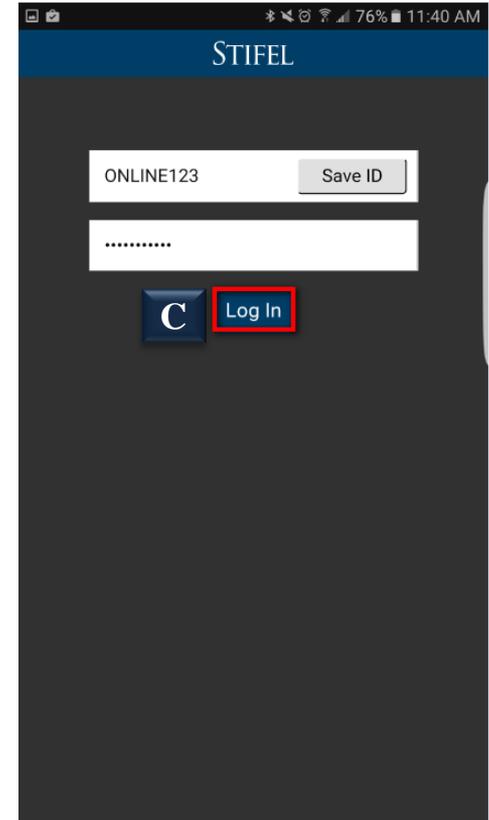
The **FAQ** tab provides frequently asked questions regarding Stifel Mobile.



B



C



A

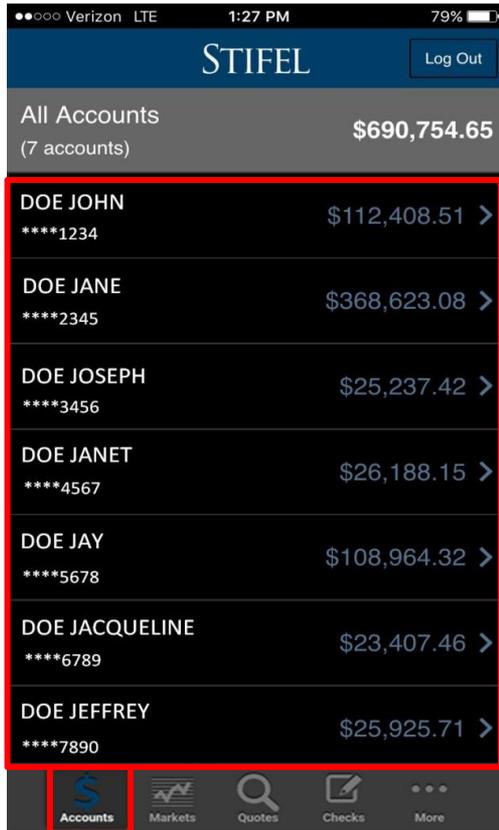
To log in to Stifel Mobile, select the **Log In** box.

B

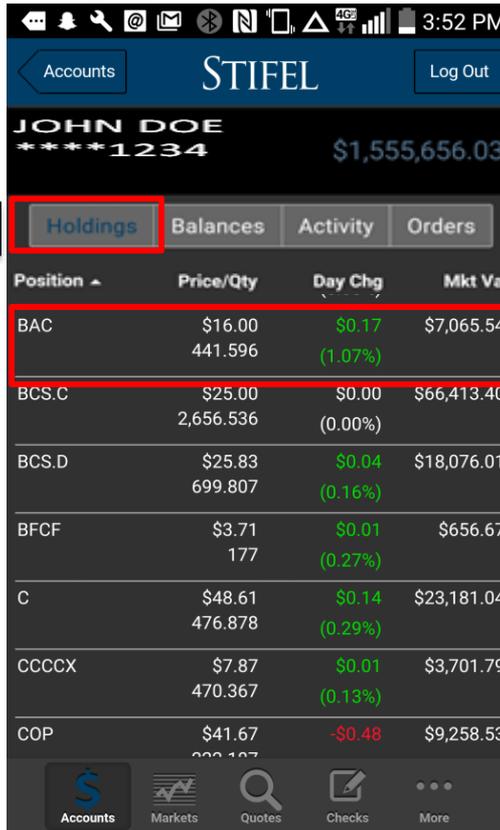
Enter your Client ID and Password, and press **Log In**. If you do not have a Client ID and Password, please go to www.stifel.com and sign up for Stifel Access.

C

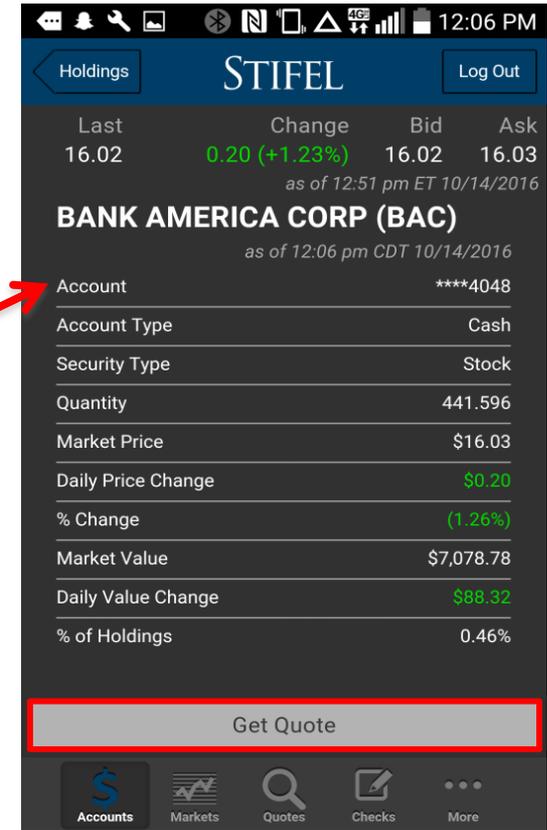
You can select **Save ID** to have your Client ID auto-populate for future logins.



A



B



C

A

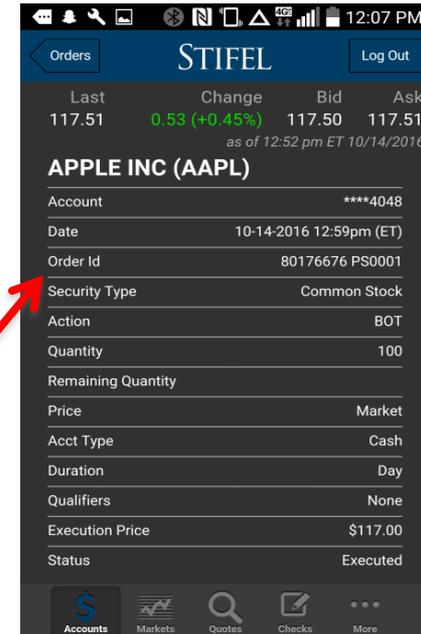
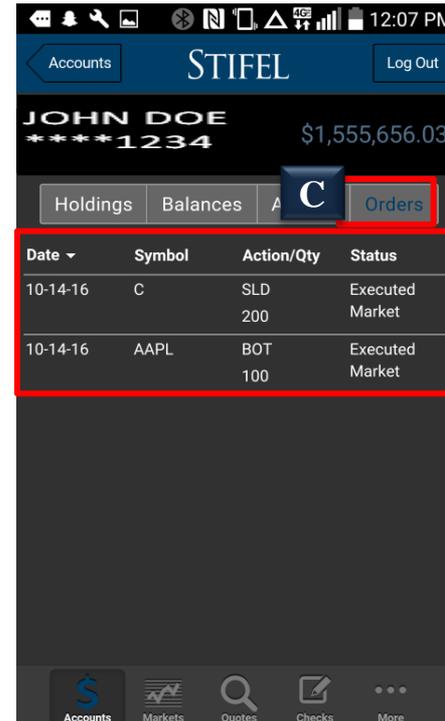
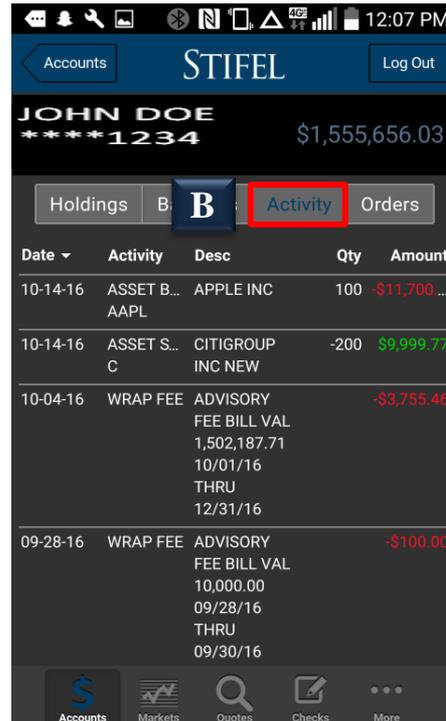
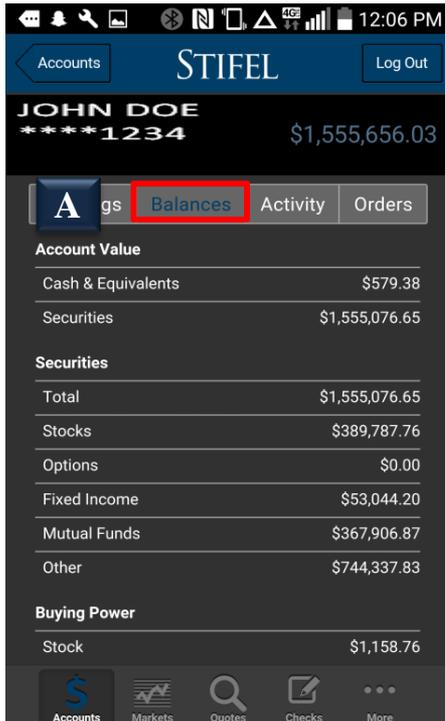
Upon login, a summary of your portfolio values will appear. **Select** the account you wish to view for more detail. At the top of page, there will be a total value of all accounts in the household.

B

The **Holdings** page will display the account detail for the portfolio selected. A list of the account holdings will populate, showing Price/Quantity, Daily Change, and Market Value.

C

Selecting a position will enable you to view additional security information. Selecting **Get Quote** will pull up the selected security within the Quotes tab.



A

The **Balances** page will display the value of each asset class that makes up the total account value.

B

The **Activity** page will display all transactions for the last three months (90 days). Each column is sortable by selecting the appropriate heading.

C

The **Orders** page will display any order executed on the current date and any Good Until Cancelled orders outstanding. Each column is sortable. Selecting an order will enable you to view additional order detail information.

STIFEL Log Out

DJIA 18,135.13 -3.25 (-0.02%)	S&P 500 2,133.08 +0.10 (0.00%)	NASDAQ 5,217.35 +3.19 (+0.06%)
-------------------------------------	--------------------------------------	--------------------------------------

A

Exchange NYSE

Most Active Gainers

NYSE

Symbol	Last	Change	Volume
BAC	\$16.01	\$0.00 (0.00%)	
CHK	\$6.42	-\$0.21 (-2.11%)	
TWTR	\$16.68	-\$0.11 (-1.11%)	
LC	\$5.15	-\$0.42 (-4.28%)	
C	\$48.75	\$0.14 (0.29%)	6.7M
GE	\$28.97	\$0.08 (0.28%)	6.4M

Accounts Markets Quotes Checks More

B

STIFEL Log Out

DJIA 18,167.69 +68.75 (+0.38%)	S&P 500 2,136.76 +4.21 (+0.20%)	NASDAQ 5,223.78 +10.45 (+0.20%)
--------------------------------------	---------------------------------------	---------------------------------------

Exchange NYSE

Most Active Gainers Losers

Symbol	Last	Change	Volume
RT	\$3.15	\$0.32 (11.31%)	1.2M
ENZ	\$5.60	\$0.53 (10.45%)	373.3K
YRD	\$28.89	\$2.14 (7.98%)	756.4K
REN	\$32.39	\$2.33 (7.75%)	1.6M
KMG	\$29.19	\$2.07 (7.63%)	67.1K
DFIN	\$24.05	\$1.31 (5.86%)	314.1K

Accounts Markets Quotes Checks More

C

STIFEL Log Out

DJIA 18,167.69 +68.75 (+0.38%)	S&P 500 2,136.76 +4.21 (+0.20%)	NASDAQ 5,223.78 +10.45 (+0.20%)
--------------------------------------	---------------------------------------	---------------------------------------

Exchange NYSE

Most Active Gainers Losers

Symbol	Last	Change	Volume
VMEM	\$0.42	-\$0.04 (-8.72%)	166.8K
ECT	\$2.40	-\$0.19 (-7.34%)	91.8K
LXU	\$5.39	-\$0.39 (-6.75%)	860.9K
SAM	\$153.64	-\$9.55 (-5.85%)	228.6K
ARL	\$7.08	-\$0.42 (-5.60%)	4.8K
INFY	\$15.77	-\$0.88 (-5.58%)	12.4M

Accounts Markets Quotes Checks More

A

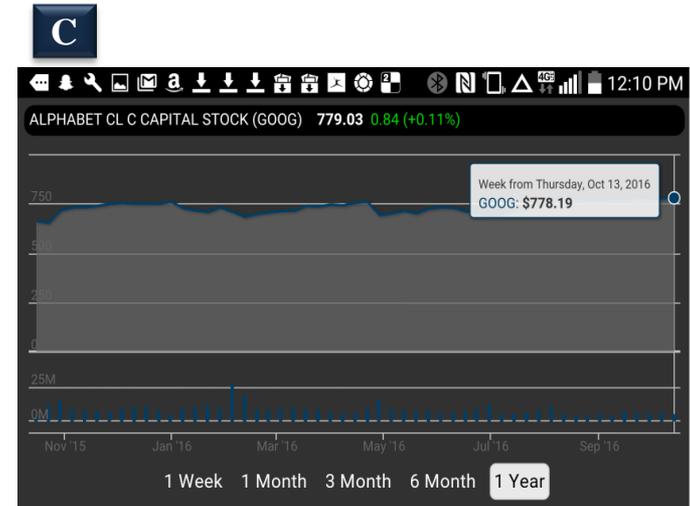
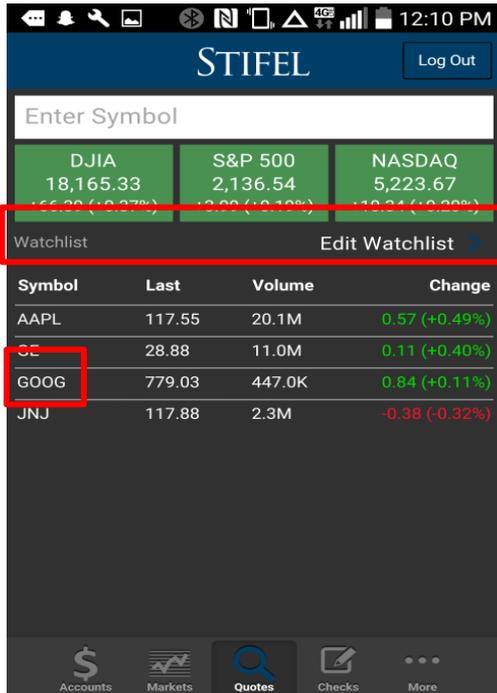
The Markets page will display lists of securities for a specific Exchange. It will default to display the Most Active Securities. To view a different Exchange, select **Exchange** and choose from either the NYSE, NASDAQ, or AMEX.

B

The **Gainers** tab will display a list of securities with the greatest percentage gains of the day for the selected Exchange.

C

The **Losers** tab will display a list of securities with the greatest percentage losses of the day for the selected Exchange.



A

The Quotes page will allow you to view information on an individual security.

A. You can **view** individual securities in your **watchlist** by pressing on the symbol.

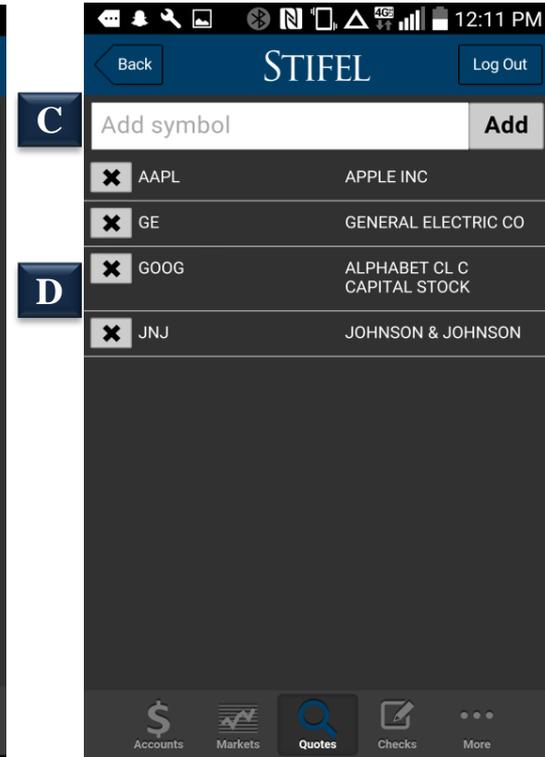
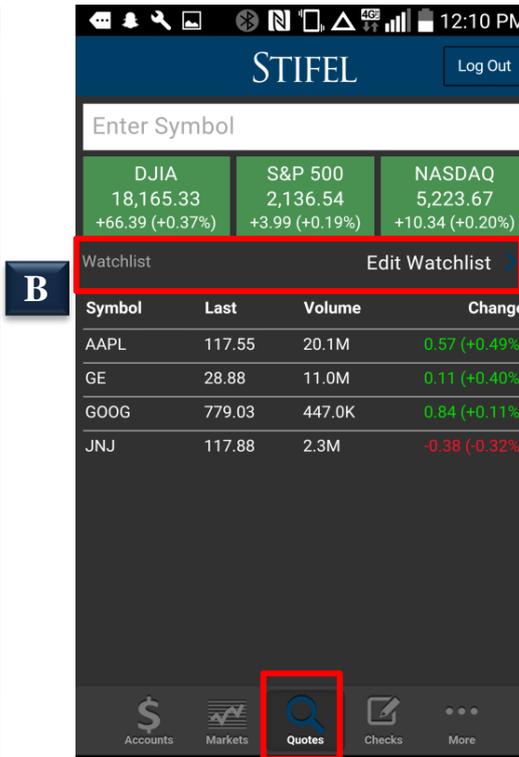
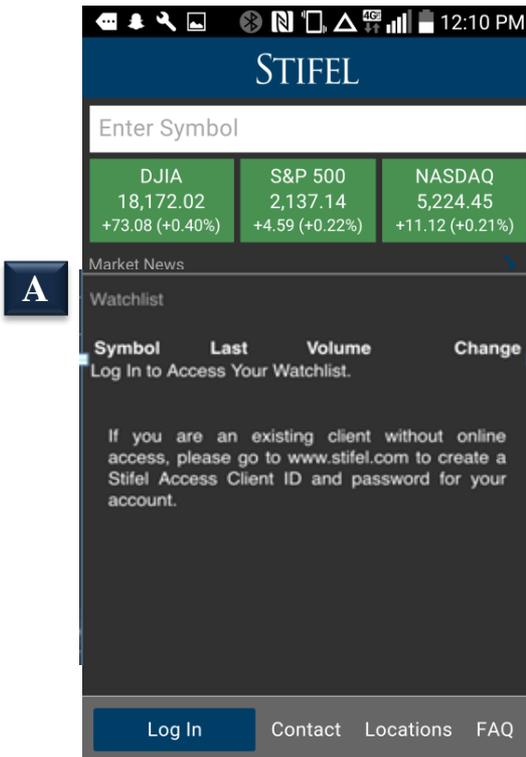
B. You can **edit** your watchlist by selecting “Edit Watchlist.”

B

To search for a security, key in a symbol in the white search field and press **Done** or **Return** on your mobile device keyboard. This provides the Last, Bid, and Ask price as well as the timestamp for quote.

C

To view a larger chart for the selected symbol, **rotate** the phone to landscape view. To change the date range on the chart, **select** the desired tab located below the chart. Pressing any location on the chart will provide you that day’s closing price and volume.



A

The Landing page will display “Log In to Access Your Watchlist” prior to your first login. If you have a current Watchlist, it will be displayed after your first login.

B

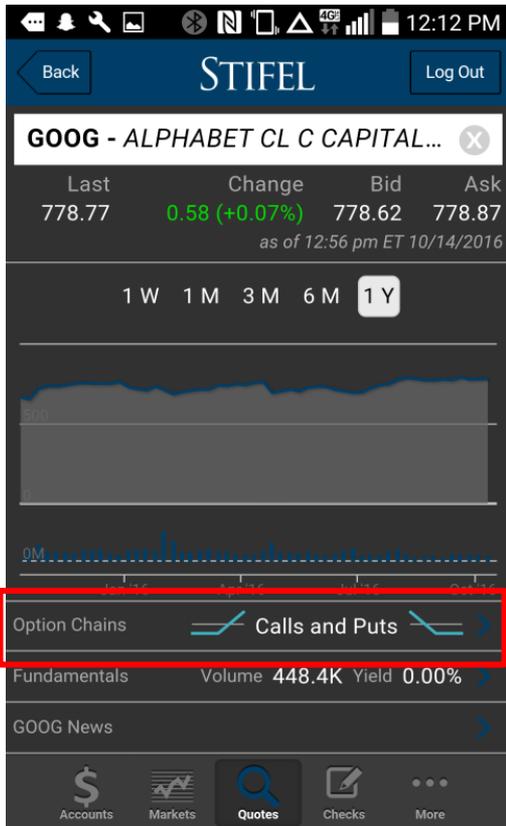
To **create** a Watchlist, click on “Edit Watchlist” on the quotes page.

C

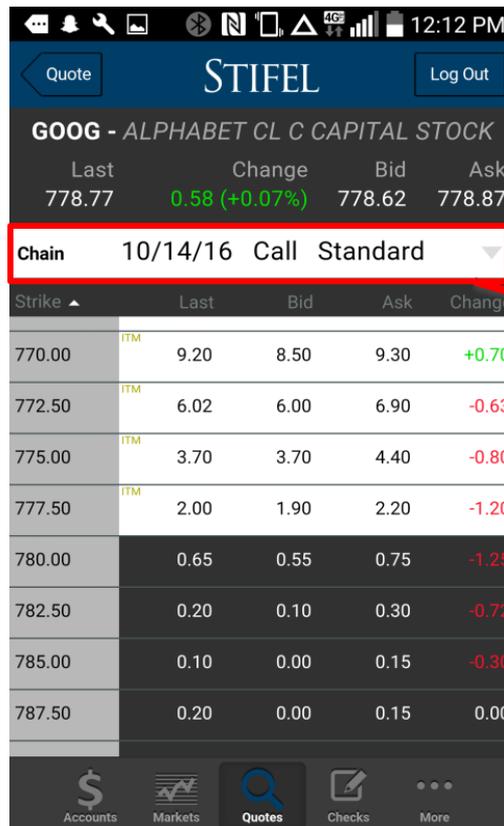
To **add** a symbol to your Watchlist, type the symbol and click “Add.”

D

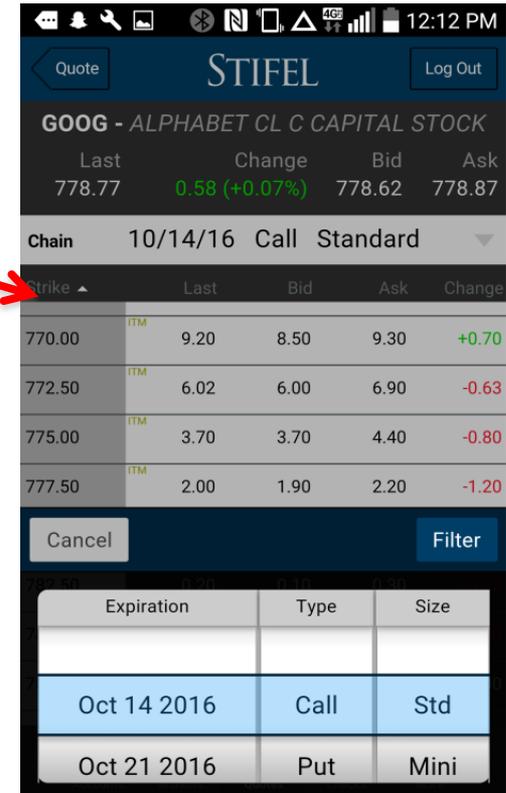
To **remove** a symbol from your Watchlist, click on the “X” to the left of the symbol.



A



B



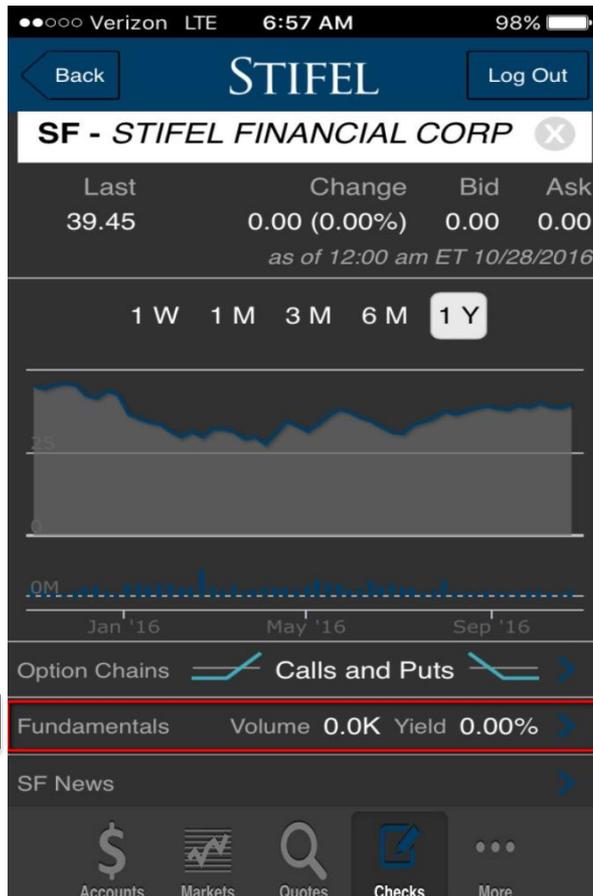
B

A

To pull up Stock Options on a security, **select** the **Option Chains** section. The columns on this page are sortable.

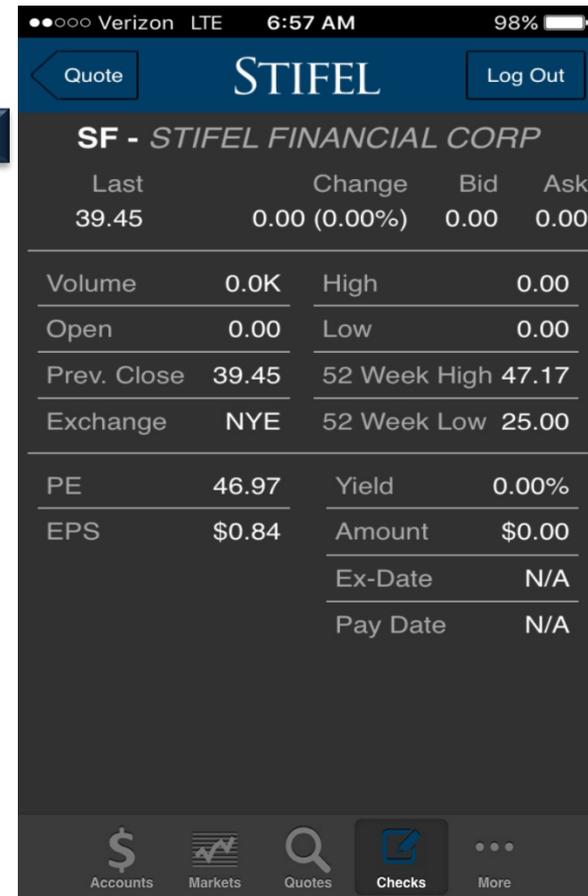
B

To **change** the option, select the **Chain** dropdown and scroll down to the proper Expiration Date, Type, and Size.



A

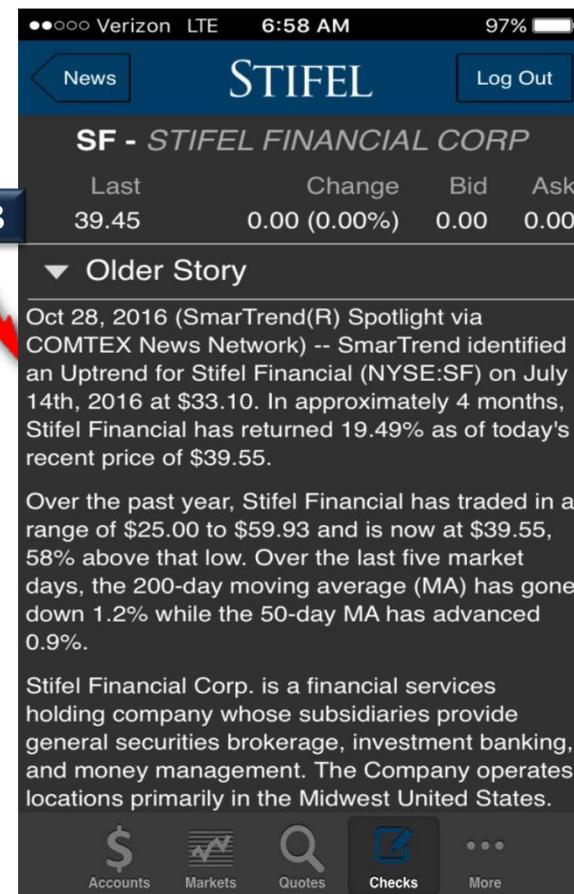
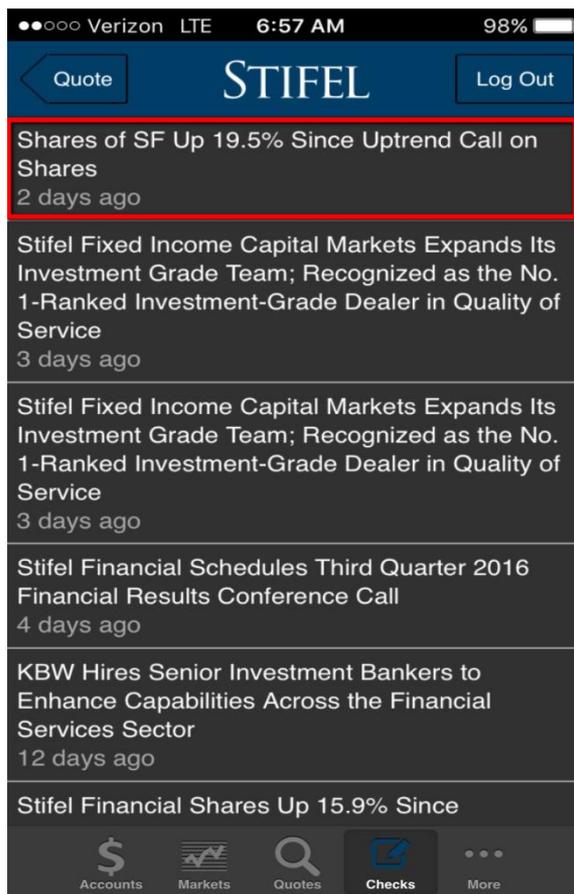
To view fundamental information for a particular security, select the **Fundamentals** section.



B

B

The fundamentals page provides trading statistics for the particular stock that was entered. The page includes statistical measures, such as Volume, Daily High/Low, Price to Earnings, 52-Week High/Low, Dividend information, and Earnings Per Share.



A

To find news articles for a company, select the **News** section from the Quotes screen.

B

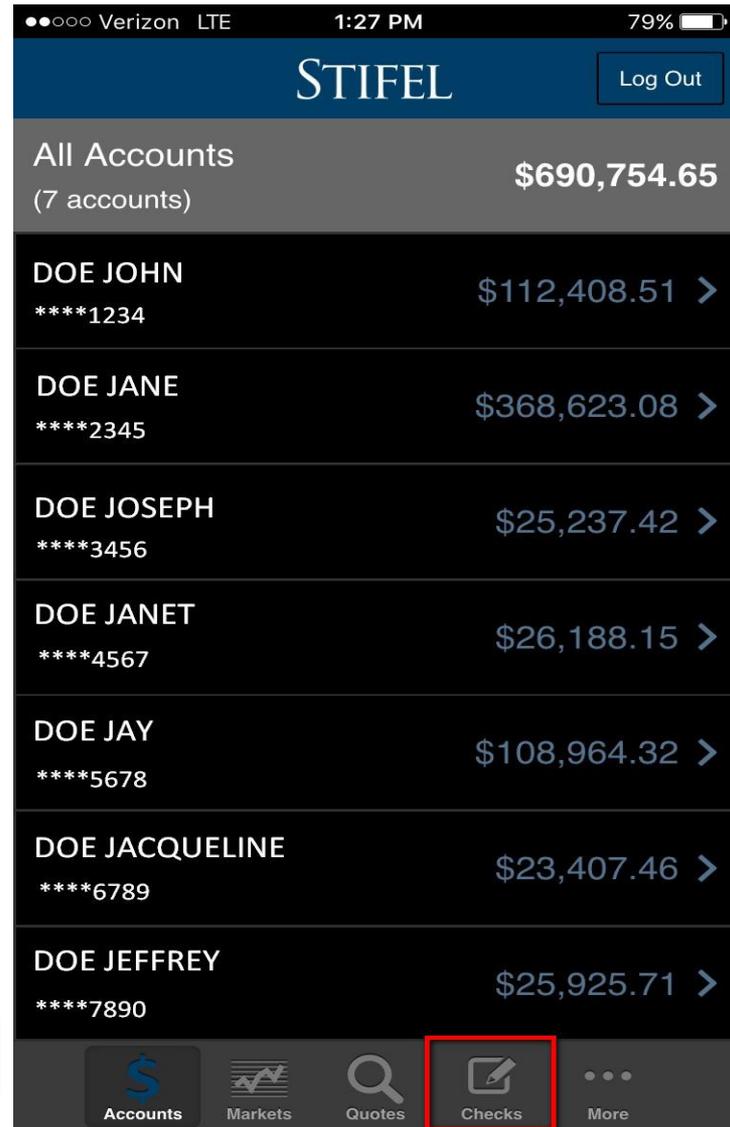
To see the full article, select the desired headline from the list provided. The time stamp should appear at the top of the article. You have the capability to cycle between stories by selecting the “Older Story” or “Newer Story” options.

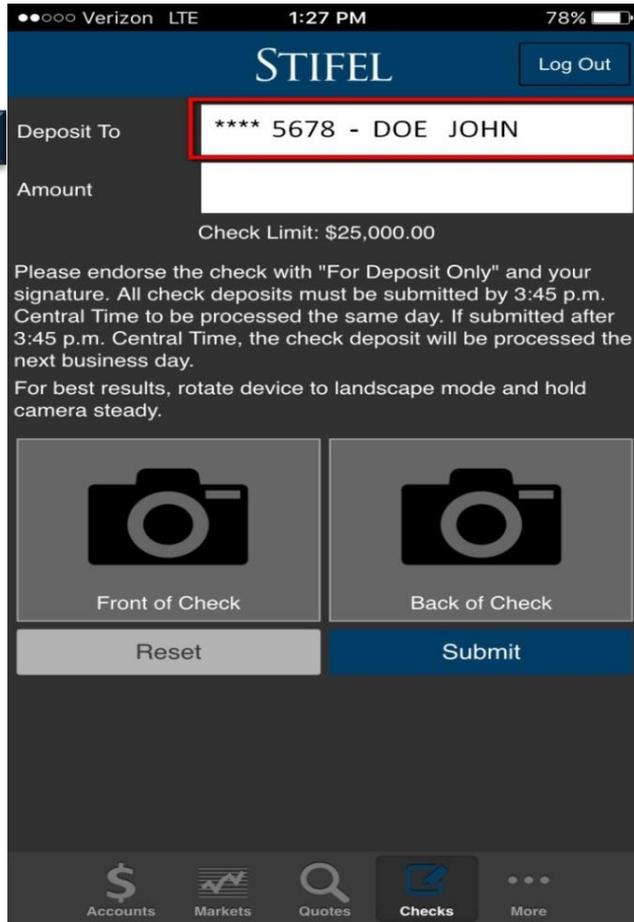
Depositing a Check Through Stifel Mobile

A

Once logged in, a **Checks** icon will appear at the bottom menu. Click on this icon to deposit a check into any eligible Stifel account.

A

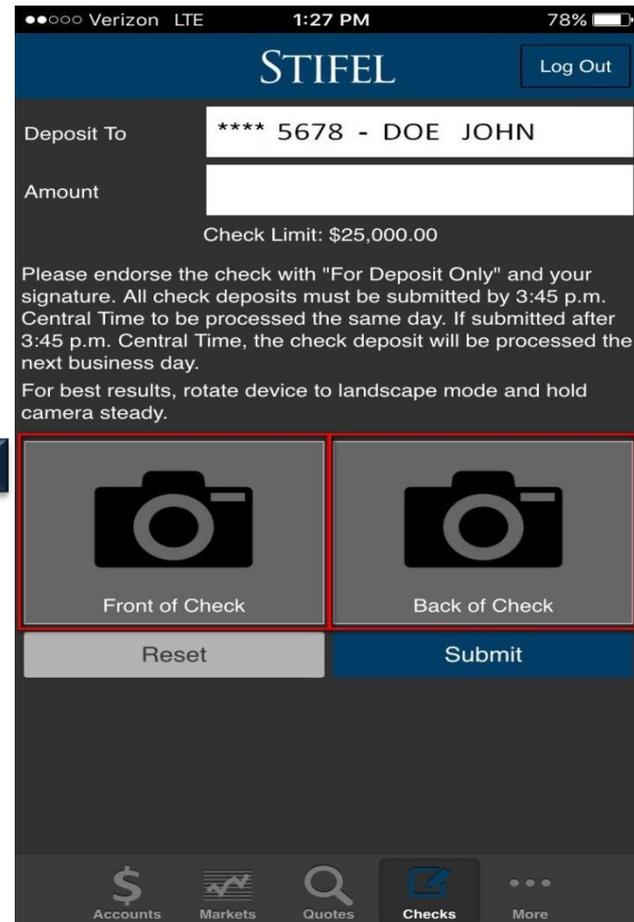




A

A

Verify the account shown in the **Deposit To** field is the proper account for that specific deposit.



B

B

Click the **Camera Icons** to snap a picture of the front and back of the check. Please make sure to **endorse** the check prior to capturing the image.

A

Verizon LTE 1:30 PM 77%

STIFEL Log Out

Deposit To **** 5678 - DOE JOHN

Amount

Check Limit: \$25,000.00

Please endorse the check with "For Deposit Only" and your signature. All check deposits must be submitted by 3:45 p.m. Central Time to be processed the same day. If submitted after 3:45 p.m. Central Time, the check deposit will be processed the next business day.

For best results, rotate device to landscape mode and hold camera steady.

Front of Check Back of Check

Reset Submit

Accounts Markets Quotes Checks More

A

Enter the total dollar amount of the check in the **Amount** field.

B

Verizon LTE 1:31 PM 77%

STIFEL Log Out

Deposit To **** 5678 - DOE JOHN

Amount 15000

Check Limit: \$25,000.00

Please endorse the check with "For Deposit Only" and your signature. All check deposits must be submitted by 3:45 p.m. Central Time to be processed the same day. If submitted after 3:45 p.m. Central Time, the check deposit will be processed the next business day.

For best results, rotate device to landscape mode and hold camera steady.

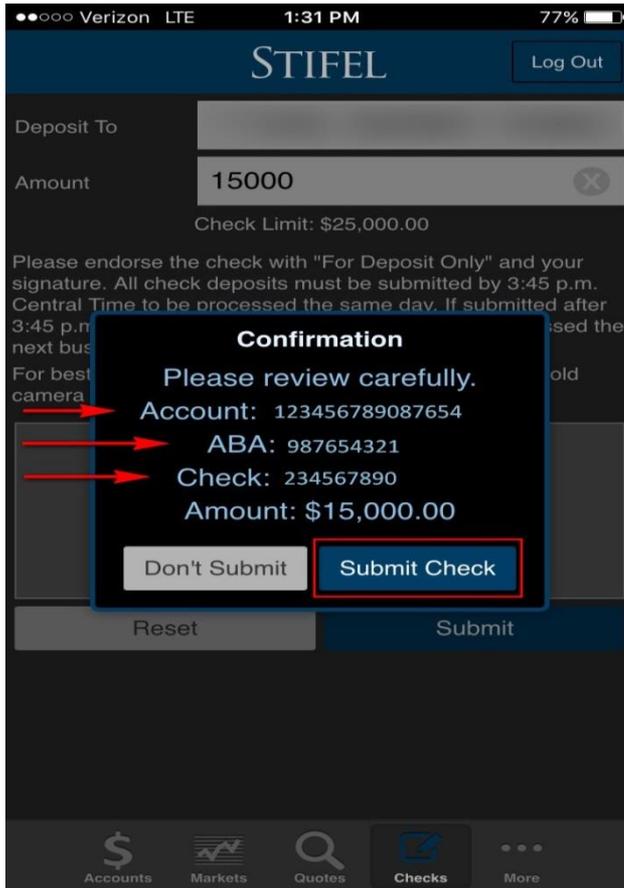
Front of Check Back of Check

Reset Submit

Accounts Markets Quotes Checks More

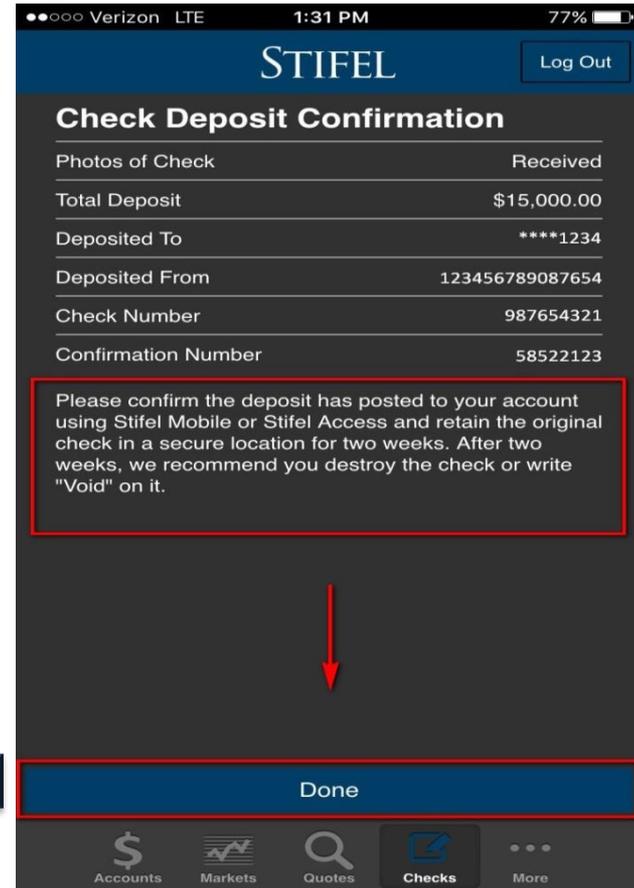
B

Press the **Submit** button after verifying the account number and amount are correct.



A

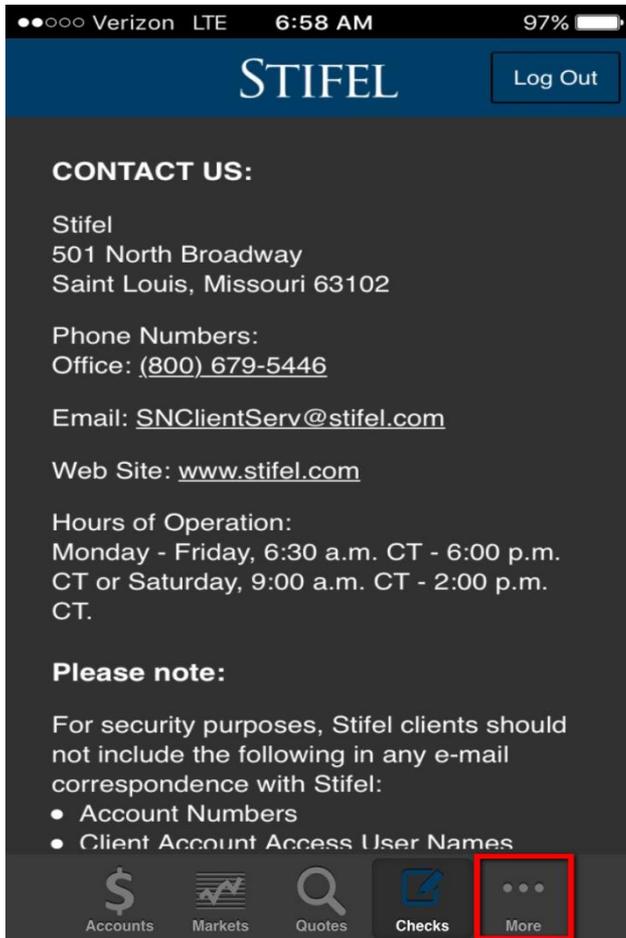
Verify the check information (Account, ABA & Check Number). Then press **Submit Check**.



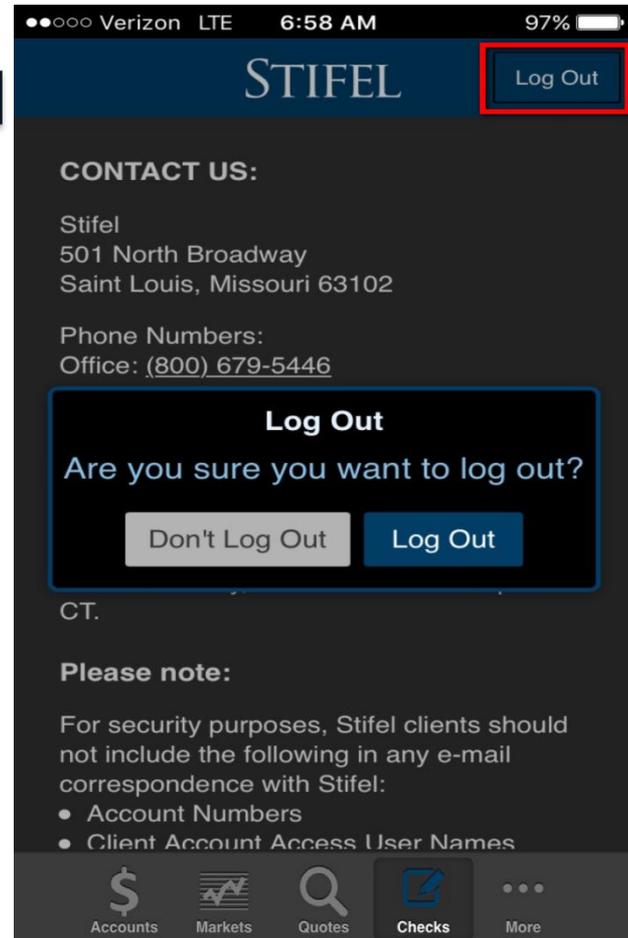
B

Please **Confirm** the deposit has posted to your account. Then press **Done**.

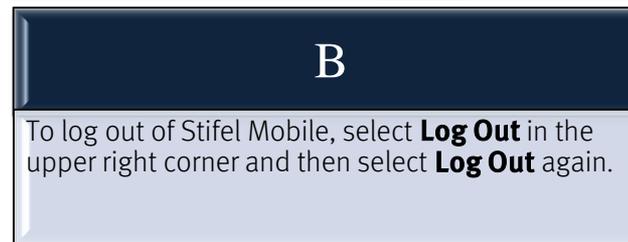
NOTE: If the check deposit **fails**, a notification will be sent to the e-mail address on file and your Financial Advisor will be notified.



A



B



If you have questions, please feel free to contact us for further assistance.

Contact Us

Stifel
501 North Broadway
St. Louis, Missouri 63102

Phone Number:
(800) 679-5446 toll-free

E-mail:
SNClientServ@stifel.com

Hours of Operation:
Monday - Friday, 6:30 a.m. - 6:00 p.m. Central Time
Saturday, 9:00 a.m. - 2:00 p.m. Central Time

Please Note:

For security purposes, Stifel clients should not include the following in any e-mail correspondence with Stifel:

- Account Numbers
- Client Account Access User Names
- Passwords
- Social Security Numbers

In addition, Stifel cannot accept the following via e-mail:

- Purchase or sale orders
- Instructions for the transfer or disbursement of funds
- Changes of address

Please contact your Financial Advisor regarding any of the above.

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Google Play is a trademark of Google Inc.

STIFEL

Investment Services Since 1890

Stifel, Nicolaus & Company, Incorporated | Member SIPC & NYSE